

# Safety and Security

Assuring the safety and security of citizens' lives  
Responding to disasters with emergency response measures



Ensuring fair consumer transactions  
Promoting product safety  
We ensure the safety and security of our citizens' lives by guaranteeing a stable supply of electricity and gas and monitoring fair transactions in electricity and gas operations.



#ConsumerAffairsDivision #ConsumerAdvice #ConsumerProtection

## Assuring Consumers of a Safe and Secure Living Environment

Driven by the diversification of domestic products and services and payment methods, coupled with the expansion of cross-border e-commerce that allows individuals to directly purchase products from global markets, the consumer environment is changing rapidly every day. In accordance with the laws that are revised to align with these societal shifts, we endeavor to protect consumers and realize a safe and secure society by providing advice to consumers through consultations, promoting consumer awareness, optimizing consumer transaction by enforcing administrative actions against malicious businesses violating laws and ordinances, and ensuring the safety of products.



▲ New employee awareness course (Photo courtesy of Hekinan Chamber of Commerce & Industry)

#ProductSafetyOffice #ProductSafety

## Promoting Product Safety

To ensure the safety of consumers in their daily lives, we conduct campaigns to raise consumer awareness and engage in sharing and providing guidance to manufacturers and importers of electrical appliances and consumer products on relevant legal systems. Moreover, we encourage a strong culture of product safety through the Best Contributors to Product Safety Awards, a program that aims to recognize outstanding efforts in product safety.



▲ Best Contributor to Product Safety logo



▲ A meat bun catches fire due to overheating in the microwave (Photo courtesy of National Institute of Technology and Evaluation)

#NaturalResourcesandFuelDivision #ElectricityandGasIndustryDivision #ElectricityandGasIndustryHokurikuBranch #StableEnergySupply

## Ensuring the Stable Supply of Resources and Energy to Support Society

To ensure the quality of electricity, gas, and petroleum products, and the stable supply of mineral resources and energy even during emergencies and disasters, we supervise and provide guidance to relevant businesses while promoting and developing the areas surrounding the electricity and petroleum facilities. Moreover, we collaborate closely with government agencies to implement measures that will ensure a smooth supply of fuel in the region during large-scale disasters.



▲ The Sakuma Power Plant supports a power interchange between 50Hz and 60Hz frequencies (Photo courtesy of Electric Power Development Co., Ltd.)



▲ Training on supplying fuel to heavy equipment for road opening work

#ElectricityandGasMarketSurveillanceOffice #ElectricityandGasMarketSurveillanceOfficeHokurikuBranch #TransactionSurveillance

## Proper Monitoring of Electricity and Gas Transactions

With the complete liberalization of electricity and gas retailing, we are dedicated to implementing appropriate monitoring practices to ensure fair and free competition.